SERFF Tracking #: ARBB-128609737 State Tracking #:

Company Tracking #: 23-2658 7/12

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

**Product Name:** Speical Amendment **Project Name/Number:** Amendment/23-2658 7/12

## Filing at a Glance

Company: Arkansas Blue Cross and Blue Shield

Product Name: Speical Amendment

State: Arkansas

TOI: H10G Group Health - Dental Sub-TOI: H10G.000 Health - Dental

Filing Type: Form

Date Submitted: 07/31/2012

SERFF Tr Num: ARBB-128609737

SERFF Status: Closed-Approved-Closed

State Tr Num:

State Status: Approved-Closed Co Tr Num: 23-2658 7/12

Implementation On Approval

Date Requested:

Author(s): Christi Kittler, Yvonne McNaughton, Frank Sewall, Rita Thatcher, Evelyn Laney

Reviewer(s): Rosalind Minor (primary)

Disposition Date: 08/01/2012

Disposition Status: Approved-Closed

Implementation Date:

State Filing Description:

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

**Product Name:** Speical Amendment **Project Name/Number:** Amendment/23-2658 7/12

#### **General Information**

Project Name: Amendment Status of Filing in Domicile: Pending

Project Number: 23-2658 7/12 Date Approved in Domicile:

Requested Filing Mode: Review & Approval Domicile Status Comments: Arkansas is our state of domicle.

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission Group Market Size: Small and Large

Group Market Type: Employer Overall Rate Impact:

Filing Status Changed: 08/01/2012

State Status Changed: 08/01/2012 Deemer Date:

Created By: Yvonne McNaughton Submitted By: Yvonne McNaughton

Corresponding Filing Tracking Number:

#### Filing Description:

Attached please find form 23-2658 7/12 for your review and approval if indicated.

This amendment modifies the effective date provisions for new Employees to be at 12:01 a.m. on the date the Employee completes the required Waiting Period. It also modifies the termination date to occur at 12:00 midnight Central Time on the date of the event for both the Employee and Dependents that are not longer eligible for coverage. This is a general amendment and can be used by any group with these same eligibility requirements.

Also attached is a Flesch Reading Ease score certification signed by an officer of the company as required by Arkansas Code Annotated §23-80-206(d).

I certify that the submission meets the provisions of Arkansas Insurance Department Rule & Regulation 19. I further certify that the Life and Health Guaranty Association Notices required by Arkansas Insurance Department Rule & Regulation 49 and the consumer information notice required by Arkansas Code Annotated §23-79-138 are incorporated in the group benefit certificate to which this amendment is attached.

Please feel free to contact me at 399-3864 with any questions you may have.

## **Company and Contact**

#### **Filing Contact Information**

Yvonne McNaughton, Regulatory ymmcnaughton@arkbluecross.com

Compliance Analyst

320 West Capitol, Ste 211 501-399-3864 [Phone] Little Rock, AR 72201 501-378-2975 [FAX]

#### Filing Company Information

Arkansas Blue Cross and Blue CoCode: 83470 State of Domicile: Arkansas

Shield Group Code: Company Type:

601 S. Gaines Street Group Name: State ID Number: N/A

Little Rock, AR 72201 FEIN Number: 71-0226428

(501) 378-2967 ext. [Phone]

## **Filing Fees**

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

**Product Name:** Speical Amendment **Project Name/Number:** Amendment/23-2658 7/12

Fee Required? Yes

Fee Amount: \$50.00

Retaliatory? No

Fee Explanation: \$50.00 per form = 1 form filed, Total \$50.00

Per Company: No

CompanyAmountDate ProcessedTransaction #Arkansas Blue Cross and Blue Shield\$50.0007/31/201261315766

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## **Correspondence Summary**

## **Dispositions**

Status	Created By	Created On	Date Submitted
Approved-Closed	Rosalind Minor	08/01/2012	08/01/2012

## **Objection Letters and Response Letters**

Objection Letters Response Letters

Status	Created By	Created On	Date Submitted	Responded By	Created On	Date Submitted
Pending	Rosalind Minor	08/01/2012	08/01/2012	Yvonne McNaughton	08/01/2012	08/01/2012
Industry						
Response						

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## **Disposition**

Disposition Date: 08/01/2012

Implementation Date: Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Approved-Closed	Yes
Supporting Document	Application	Approved-Closed	Yes
Form (revised)	Amendment	Approved-Closed	Yes
Form	Amendment	Replaced	Yes

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

**Product Name:** Speical Amendment **Project Name/Number:** Amendment/23-2658 7/12

## **Objection Letter**

Objection Letter Status Pending Industry Response

Objection Letter Date 08/01/2012 Submitted Date 08/01/2012

Respond By Date

Dear Yvonne McNaughton,

#### Introduction:

This will acknowledge receipt of the captioned filing.

#### Objection 1

- Amendment, 23-2658 (Form)

Comments:

This is to advise that the amendment was not attached. The language that you used under the General Instruction tab was attached to the Form tab.

#### Conclusion:

A.C.A. 23-79-109(1)-(5) sets forth the procedure by which filings may be deemed approved upon the expiration of certain time periods with no affirmative action by the commissioner. If the commissioner determines that additional information is needed to make a decision regarding approval, such request for information will be made to the company. The filing will not be considered complete until said additional information is received. The time periods set forth in this statute will not begin to run until the filing is complete.

Please feel free to contact me if you have questions.

Sincerely,

Rosalind Minor

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## **Response Letter**

Response Letter Status Submitted to State

Response Letter Date 08/01/2012 Submitted Date 08/01/2012

Dear Rosalind Minor,

Introduction:

Hi Rosalind,

#### Response 1

#### Comments:

I have attached the correct form (amendment) for your review.

#### Related Objection 1

Applies To:

- Amendment, 23-2658 (Form)

Comments:

This is to advise that the amendment was not attached. The language that you used under the General Instruction tab was attached to the Form tab.

#### Changed Items:

No Supporting Documents changed.

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

Form S	Form Schedule Item Changes							
Item No.	Form Number	Form Type	Form Name	Action/ Action Specific Data	Readability Score	Attachments	Submitted	
1	23-2658	CERA	Amend ment	Initial	40.000	23-2658 7-12 Odd Eff and Term dates Amend.pdf	Date Submitted: 08/01/2012 By: Yvonne McNaughton	
Previou	s Version							
1	23-2658	CERA	Amend ment	Initial	40.000	23-2658 7-12 Odd Eff and Term dates.pdf	Date Submitted: 08/01/2012 By: Yvonne McNaughton	

No Rate/Rule Schedule items changed.

#### Conclusion:

Please review and advise. If you need anything more, please feel free to contact me at any time.

Sincerely,

Yvonne McNaughton

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## Form Schedule

Lead F	Lead Form Number: 23-2658 7/12							
Item	Schedule Item	Form	Form	Form	Action/	Readability		
No.	Status	Number	Type	Name	Action Specific Data	Score	Attachments	
1	Approved-Closed	23-2658	CERA	Amendment	Initial:	40.000	23-2658 7-12 Odd Eff and	
	08/01/2012						Term dates Amend.pdf	

Form Type Legend:

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ADV	Advertising	AEF	Application/Enrollment Form
CER	Certificate	CERA	Certificate Amendment, Insert Page, Endorsement or Rider
DDP	Data/Declaration Pages	FND	Funding Agreement (Annuity, Individual and Group)
MTX	Matrix	NOC	Notice of Coverage
ОТН	Other	OUT	Outline of Coverage
PJK	Policy Jacket	POL	Policy/Contract/Fraternal Certificate
POLA	Policy/Contract/Fraternal Certificate: Amendment, Insert Page, Endorsement or Rider	SCH	Schedule Pages



# AMENDMENT TO THE ARKANSAS BLUE CROSS AND BLUE SHIELD VOLUNTARY DENTAL COVERAGE GROUP BENEFIT CERTIFICATE

#### **AMENDMENT NO. 2658**

**ELIGIBILITY AND EFFECTIVE DATE OF COVERAGE**, Subsection B.3., is hereby amended to read as follows:

3. **Initial Enrollment of New Employees.** If the Company receives an Employee's enrollment application within thirty (30) days of the date the Employee is first eligible for coverage, the Employee's coverage will become effective at 12:01 a.m. on the date the Employee completes the required Waiting Period.

**ELIGIBILITY AND EFFECTIVE DATE OF COVERAGE**, Subsection C.1.a.,b., are hereby amended to read as follows:

- a. Coverage shall terminate at 12:00 midnight Central Time on the date of event when:
  - (i) An Employee or Dependent dies.
  - (ii) This Plan terminates.
  - (iii) The Employer to which the Group Policy is issued, terminates or ceases to sponsor the Plan, or
  - (iv) The Covered Person ceases to be eligible as an Employee or Dependent for any reason.
- b. Coverage shall terminate at 12:00 midnight Central Time on the last day of the Policy Month in which the event occurs when the Covered Person is a Dependent Spouse who becomes legally separated or divorced from the Employee.

This Amendment becomes a part of the Arkansas Blue Cross and Blue Shield Voluntary Dental Coverage Group Benefit Certificates. All other provisions of the Group Benefit Certificate remain in full force and effect.

P. Mark White, President and Chief Executive Officer

P. Mark White

ARKANSAS BLUE CROSS AND BLUE SHIELD 601 S. Gaines Street Little Rock. Arkansas 72201 
 SERFF Tracking #:
 ARBB-128609737
 State Tracking #:
 Company Tracking #:
 23-2658 7/12

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## **Supporting Document Schedules**

		Item Status:	Status Date:
Satisfied - Item:	Flesch Certification	Approved-Closed	08/01/2012
Comments:	See Attached		
Attachment(s):			
Flesch Certification Form	.PDF		
		Item Status:	Status Date:
Bypassed - Item:	Application	Approved-Closed	08/01/2012
Bypass Reason:	Not Required		
Comments:			



RE: Arkansas Blue Cross and Blue Shield

Form No. 23-2658 7/12

## FLESCH READING EASE CERTIFICATION

This is to certify that he above referenced documents have achieved a Flesch Reading Ease Score average of 40.0 and comply with the requirements of A.C.A. §23-80-201 *et. seq.*, cited as the Life and Health Insurance Policy Language Simplification Act.

and the second s
Name
Senior Vice President
Title
July 31, 2012
Date

 SERFF Tracking #:
 ARBB-128609737
 State Tracking #:
 Company Tracking #:
 23-2658 7/12

State: Arkansas Blue Cross and Blue Shield

TOI/Sub-TOI: H10G Group Health - Dental/H10G.000 Health - Dental

Product Name:Speical AmendmentProject Name/Number:Amendment/23-2658 7/12

## **Superceded Schedule Items**

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
07/31/2012	Form	Amendment		23-2658 7-12 Odd Eff and Term dates.pdf (Superceded)

Attached please find form 23-2658 7/12 for your review and approval if indicated.

This amendment modifies the effective date provisions for new Employees to be at 12:01 a.m. on the date the Employee completes the required Waiting Period. It also modifies the termination date to occur at 12:00 midnight Central Time on the date of the event for both the Employee and Dependents that are not longer eligible for coverage. This is a general amendment and can be used by any group with these same eligibility requirements.

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